



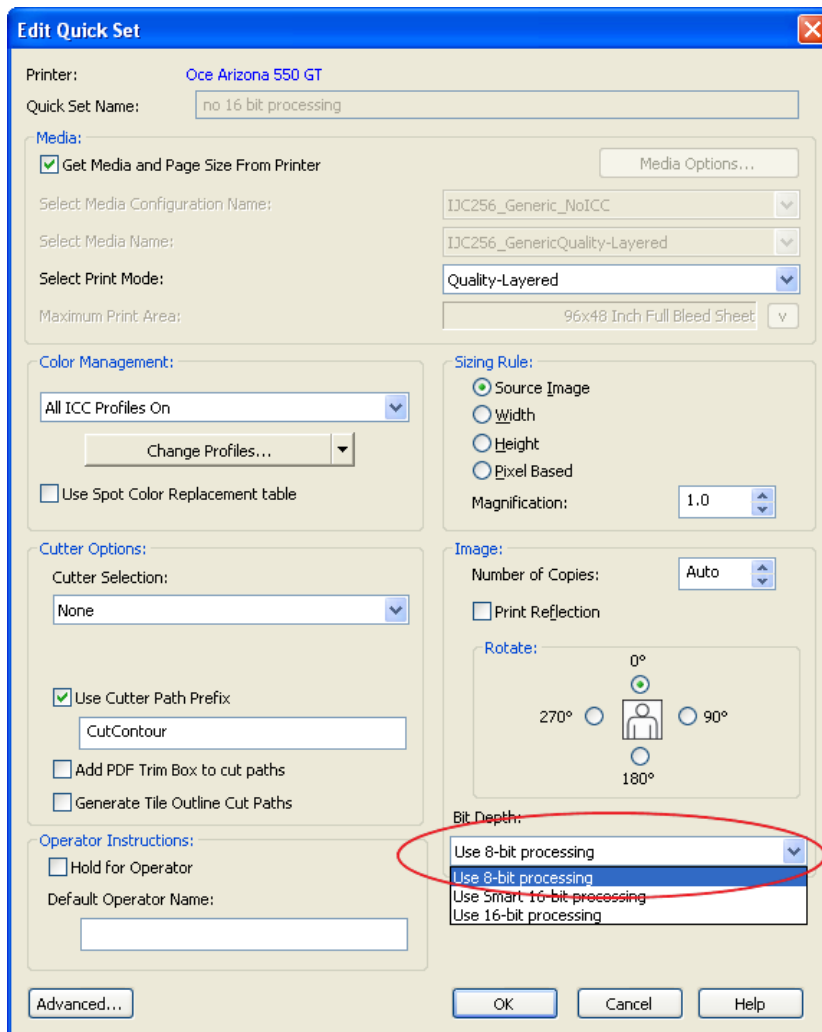
## No White Ink Generated In X10 With Spot Layer Tool

### Problem:

For Production House/PosterShop version X10, if 16-bit processing is used for the job, the Spot Layer Tool data appears correct in Preflight but no spot (white ink) data is output to the printer.

### Work-a-round:

Until ONYX provides a solution in a future software release, when using the Spot Layer Tool we recommend that you force the "Bit depth" for the postscript/pdf processing in the Quickset to "Use 8-bit processing".



- ❖ **NOTE:** The default quickset (after the first installation) will have this setting set to "Use Smart 16-bit processing".

This setting will let the RIP select 8 or 16 bit processing, depending on the image size (scaling) and bit depth of the input file.