



CS9060 Driver Fails to Install For ONYX Software V7.1

Problem/Symptom:

After installing the CS9060 driver, the following error message occurs:

Server is starting... Error#4: Unsupported printer - 'Oce CS9060'... Printer Offline!

Cause:

There is an invalid entry for the CS9060 in the printer types information file.

Solution:

The current driver version will not put an invalid entry in the printer information file, but if there is already an invalid entry from a previous version, it must be removed. Use the following procedure to fix the problem:

1. De-install the CS9060 printer driver from the PosterShop Printer Manager (File/Manage Printers).
2. Delete the CS9060 dll: Onyx\Common\Mutoh8000.dll.
3. Remove the invalid entry from the printer types information file. If no other printers are currently installed, simply delete the printer types information file: Onyx\Common\printer_types.info.
It will be recreated when the ONYX software is restarted. However, if other printers are currently installed, do not delete the printer types information file. Instead edit it with a text editor and remove lines similar to the following:

```
{  
    Name { "Oce CS9060" }  
    Device { "Mutoh ValueJet 1604" }  
    DLL_File { "mutoh8000.dll" }  
    ID { "f5060770" }  
}
```

4. Download the current CS9060 printer installation file from <http://www.onyxgfx.net/>.
5. Install the downloaded CS9060 printer installation file.