



### **Band of Magenta Color Appears When Printing PDF Files**

---

ONYX Technical Support has heard some reports of customers experiencing a band of color (typically of a magenta hue) appearing in the middle of printing a PDF file.

#### **Symptom**

When printing a PDF with ONYX version 7.1 software, you see magenta or maroon banding in the print. Some customers report that the size of the band changes based on the size of the file or VM (virtual memory) size.

#### **Cause**

Using the "Save As" function from Adobe CS3 applications to create a PDF causes this issue.

#### **Workaround**

Ensure that you use "Print to Adobe Acrobat" to create a PDF rather than using the "Save As" PDF format.