



New Download Procedure for ONYX Drivers and Profiles

With the introduction of ONYX 7.3, the procedure to download ONYX drivers and profiles has been changed. In previous versions, all profiles were included in software download files. This resulted in huge files for some printer and the download could take a lot of time, especially if the system did not have a high-speed Internet connection.

Note: drivers for previous versions must still be downloaded from the ONYX FTP site (see the notes at the end of this bulletin for details).

With ONYX version 7.3, downloading drivers and profiles (media models) is done via the Profile Download Client. This is a software application that you must download and install. It will manage the download of any required Version 7.3 drivers and profiles. With this new method the required profiles are selected before the driver is downloaded.


The following procedure describes how to download and install the Profile Download Client and then how to use it to access the required drivers and profiles. Note that there are two other sources for media models (ONYX calls them Profiles). The ONYX site contains only a subset of what is available.

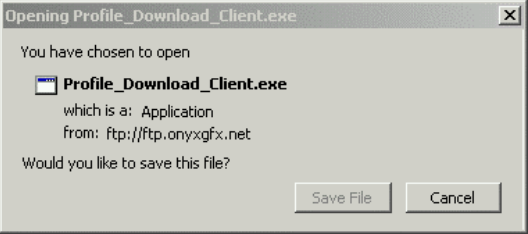
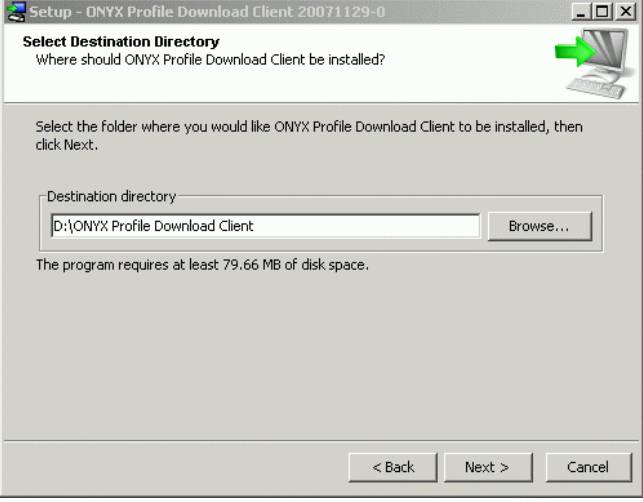

<http://mediaguide.oce.com/>

http://www.dgs.oce.com/PrinterSupport/Arizona250GT_Customer/

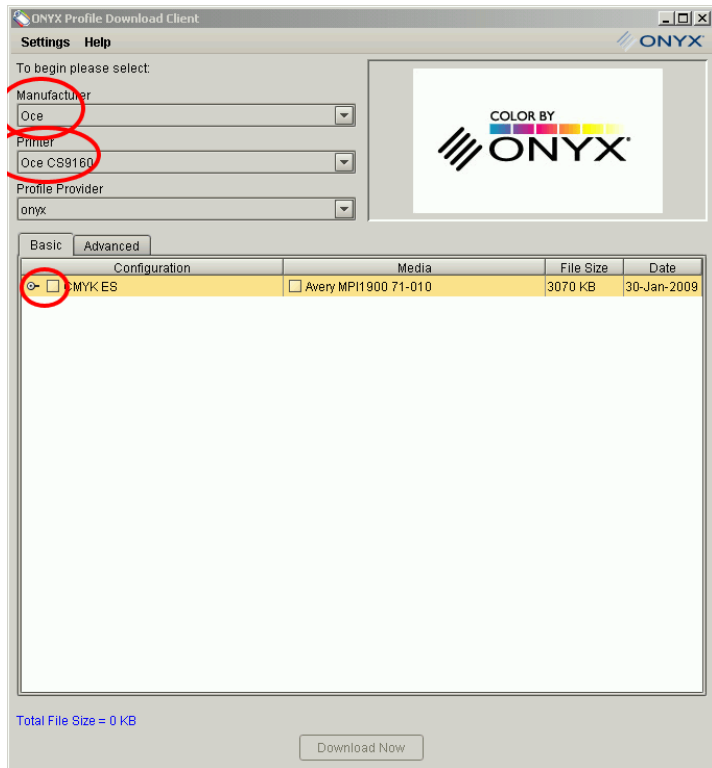
How to Download from ONYX

Start your web browser application and browse to the ONYX website: <http://www.onyxgfx.com>

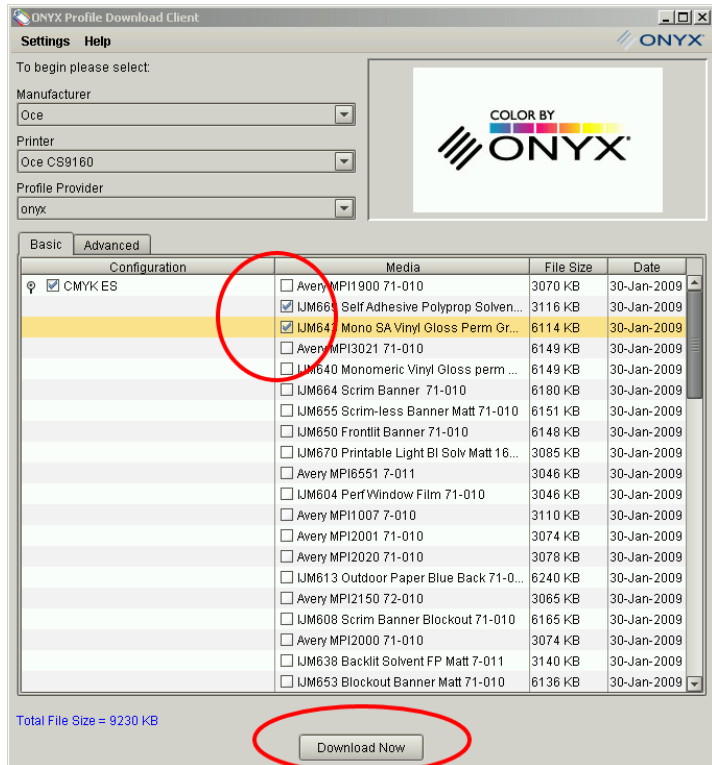
<ol style="list-style-type: none">1. Select the "Downloads" tab2. Select "Drivers & Profiles" entry in the menu at the left3. Select the "Download" button of the Profiles/Printer Download Client	 <p>The screenshot shows the ONYX website interface. At the top, there is a navigation menu with tabs: PRODUCTS, PRINTERS & PROFILES, TRAINING CENTER, SUPPORT CENTER, SUCCESS STORIES, and DOWNLOADS. The 'DOWNLOADS' tab is highlighted with a red circle. Below the menu, there is a sidebar with a list of links: Printer Matrix, Printer Downloads, Cutting Devices, and Other products. The 'Printer Downloads' link is highlighted with a red circle. The main content area is titled 'Printers & Profiles' and features a 'Profile Downloads' section. This section includes a 'Profile/Driver Download Client' and a 'Download' button, both highlighted with red circles. Text in the section describes the new client application and its benefits.</p>
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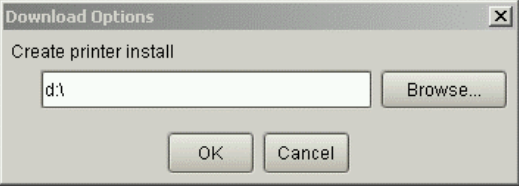
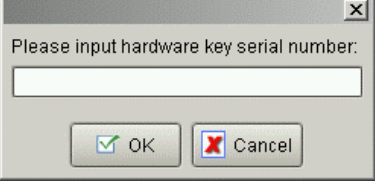
<p>4. Save the file on your local system.</p>	
<p>5. After the download, install the application by double-clicking on the file:</p> <p>Profile_Download_Client.exe</p> <p>6. Follow the instructions to install the software.</p>	
<p>7. Run the Profile Download Client after the installation.</p> <p>8. Make sure the Proxy Settings of the application are set correctly.</p> <p>Note: If your computer is behind a firewall, configure it to provide access for the ONYX Profile Download Client.</p>	 <p>See the Notes at the end of this bulletin for access to more information about Proxy Settings and firewall configuration.</p>

1. Select the Printer Manufacturer (Oce)
2. Select the Printer type
3. When the printer type is shown, all Media Configurations are shown.
4. Click on the 'switch' in the top left of the Configuration column to show all profiles available (there are more available on the DGS and the Océ Media Guide web sites – see page 1).



5. Select the required Media Profiles (Media Models)
6. Select the 'Download Now' button to start the download process.



<p>A window will appear to select the directory where the new printer installation file will be generated.</p>	
<p>The first time only, a window will open to enter the ONYX key number.</p> <p>Note: The actual key does not need to be plugged in.</p>	
<p>The Download will start now.</p> <p>After the download is complete, a .pninst file will appear in the download directory.</p> <p>This .pninst file needs to be transferred to the ONYX workflow system for the driver installation.</p>	

Notes:

- See also the “Self Help: Downloading Printers or Profiles for the Latest Version of ONYX” section in the online ONYX knowledge base.
- For details on the firewall settings on the system, see the “Profile Download Client Firewall Settings” section in the online ONYX knowledge base.
- Only the drivers for the latest version of the ONYX workflow software can be downloaded. Drivers for older versions can be downloaded from the ONYX ftp server, but these files include all profiles and can be very large. The links are:
 - ONYX 7.2 : <ftp://ftp.onyxgfx.net/P/Printers72/>
 - ONYX 7.1 : <ftp://ftp.onyxgfx.net/P/Printers70/710/>
 - ONYX 7.0.6 : <ftp://ftp.onyxgfx.net/P/Printers70/706/>
 - ONYX 6.5 : <ftp://ftp.onyxgfx.net/P/Printers65/>

Please note that ONYX support is provided only for the latest driver version.

- Installing the latest printer driver on older ONYX versions will result in an error message after the installation : “Unable to load Printer Driver DLL”.